The manufacturer warrants that its Spindles are to be free from defects in material, design and workmanship under proper use. Maintenance and service, for a period commencing from the date of invoice referenced by the Spindle Serial No., is valid for 300 working hours or until 12 months from the date of invoice (whichever comes first).

Within the frame of warranty, the following conditions are in effect:

- Warranty does not apply to spindles that have been subject to operator/programmer error (i.e. crashed or improper preventative maintenance, installation errors, and/or contamination).
- Warranty does not apply to spindles that have been repaired, or have attempted to be repaired by anyone other than a manufacturer authorized representative.
- Warranty does not apply to worn-out bearings.
- Claim of defect must be issued by returning the spindle in its original packaging accompanied by a written claim form; with an explanation of the malfunction, inclusion of the spindle serial no. and a copy of the product invoice.

The manufacturer’s liability under this warranty shall be limited to the repair of, or replacement of, at the manufacturer’s discretion, any part determined to the manufacturer’s satisfaction to be defective, and which has not been found to have been misused, abused, abnormally used, or damaged by accident or improper maintenance, altered, or carelessly handled.

Upon determination by the manufacturer that a warranty claim is valid, a refurbished or new spindle will be shipped as a replacement, on a no charge basis. All spindles repaired under warranty will remain under the initial warranty timeframe for the balance of the valid warranty period.

Customer shall pay shipping and handling costs for the spindle’s return to the manufacturer’s premises. Return of the repaired or replacement spindles under warranty shall be sent to the customer’s premises only, at the expense of the manufacturer.

The manufacturer reserves the right to choose the method of shipment on all replacement parts supplied under warranty. The customer shall bear all shipping costs related to spindles which are not under warranty.
This warranty shall not apply to:

- Claims or damage resulting from customer or third party repairs or modifications to the product, or other circumstances beyond the manufacturer’s control.
- Claims or damage due to non-compliance with recommended installation, operation and maintenance procedures, as specified by the manufacturer, including, without limitation; abuse, neglect, misuse of the product by the customer, its agents, employees or contractor.
- Damage resulting from operation of product not within the working parameters and working environment it was designed for.
- Claims or damage resulting from the use of third party replacement parts.
- Any direct or indirect loss, consequential loss, personal injury or damage to property, loss arising from interruptions or delays in production.
- Claims or damage resulting from buyer’s non-compliance with applicable laws, regulations, codes or by-laws, and standard industry practices.

Transfer of Warranty
Spindles are only covered under warranty to the original buyer of the spindle and this warranty is non-transferable to, and may not be enforced by, any third parties, including, but not limited to; subsequent buyers, users or assignees of the spindle.